

## Cybersecurity

### FINRA Alerts Firms to Phishing Email From “FINRA Support” From the Domain Name “westour.org”

#### Summary

FINRA warns member firms of an ongoing phishing campaign that involves fraudulent emails (see sample in Appendix) purporting to be from “FINRA SUPPORT” with the email address “support@westour.org”. The email asks the recipient to pay attention “to the report attached below that requires your immediate response” and states that “[t]he attachment contains our updated Public Policy information.” The emails may not include an attachment.

FINRA recommends that anyone who clicked on any link or image in the email immediately notify the appropriate individuals in their firm of the incident.

The domain of “westour.org” is not connected to FINRA and firms should delete all emails originating from this domain name.

FINRA reminds firms to verify the legitimacy of any suspicious email prior to responding to it, opening any attachments or clicking on any embedded links.

FINRA has requested that the Internet domain registrar suspend services for “westour.org”.

For more information, firms should review the resources provided on [FINRA’s Cybersecurity Topic Page](#), including the Phishing section of our [Report on Cybersecurity Practices – 2018](#).

Questions regarding this *Notice* should be directed to:

- ▶ Dave Kelley, Director, Member Supervision Specialist Programs, at (816) 802-4729 or by [email](#); or
- ▶ Greg Markovich, Senior Principal Risk Specialist, Member Supervision Specialist Programs, at (312) 899-4604 or by [email](#).

June 23, 2021

#### Notice Type

- ▶ Special Alert

#### Suggested Routing

- ▶ Legal
- ▶ Legal and Compliance
- ▶ Risk Management
- ▶ Senior Management

#### Key Topics

- ▶ Cybersecurity
- ▶ Fake FINRA domain name
- ▶ Fraud

## Appendix

From: FINRA SUPPORT <[support@westour.org](mailto:support@westour.org)>  
Sent: Tuesday, June 22, 2021 12:15 PM  
To: First Name Last Name <[name@broker-dealer.com](mailto:name@broker-dealer.com)>  
Subject: Attn: Policy Update

Good day,

Hope this email finds you well.

I would like to call your attention to the report attached below that requires your immediate response.

The attachment contains our updated Public Policy information.

Please acknowledge receipt of this email as soon as possible.

Kind regards

First Name Last Name

Executive Vice President and  
Director of FINRA Dispute Resolution Services